SOUTRON

PRODUCT FACT SHEET

Soutron SHAREit

North America's leading resource sharing platform.

OVERVIEW

SHAREit is a cloud-based interlibrary loan and resource sharing platform connecting libraries through a single discovery and requesting environment.

Key Benefits

- Higher fulfillment rates.
- Faster request turnaround.
- Reduced staff workload.
- Expanded collection access.
- NCIP workflow efficiencies.

Differentiators

- Used by 17 clients across North America.
- Unlimited lenders per request.
- Operating since 1984.
- Supports statewide and consortium sharing.

Core Features

- NCIP Integration.
- SIP2 Support.
- Automatic request deflection.
- Electronic Delivery.
- ISSI Connectivity.
- Multi-Lender Lists for preferred lenders.

IDEAL FOR

State libraries, regional systems, standalone libraries, and library consortia.

TAILOR-MADE FOR LIBRARIES AND USERS: SECURE, SCALABLE AND ACCESSIBLE

Keep your collections open for sharing, whether you're a statewide network, a consortium, or a single library. SHAREit offers flexible setup options and robust customizations, so every library can tailor workflows to local needs.

STREAMLINED REQUESTING AND SMART WORKFLOWS

Boost efficiency with advanced automations that save staff time and simplify processes, so requests move faster.

PERSONALIZED SEARCH EXPERIENCE

SHAREit's innovative gallery view and customizable layouts let libraries create their own default settings and screen designs, delivering a user experience that fits their local branch needs.

SAAS ILL RESOURCE SHARING

SHAREit Interlibrary Loan (ILL)

SHAREit's standards-based platform connects seamlessly with multiple Interlibrary Loan (ILL) and Integrated Library Systems (ILS), giving libraries instant access to hundreds of collections through one easy-to-use search interface. With no limits on lenders per request, libraries achieve faster turnaround times, higher fulfillment rates, and happier customers.

User-Initiated Requests

SHAREit supports Standard Interchange Protocol (SIP2) and NCIP to enable remote user authentication to a local ILS user file. Using CILL, VERSO patrons may initiate resource sharing requests from within VERSO.

Flexible Request Handling for Items Held in Home Library

Staff can block requests for locally-held titles, redirect to the local catalog to place a hold, and place a hold directly in the local catalog (NCIP).

Electronic Resource Sharing

SHAREit can include e-resource database holdings and link out to them alongside physical holdings.

Additionally, SHAREit handles electronic delivery of non-returnable materials, such as copies of journal articles, for friction-free access for both staff and users.

Flexibility in Lender Lists & Load Balancing

Multiple levels of lender lists can be used to direct requests to preferred and network lenders, with ordered or randomized routing for distributing requests.

Multi-Copy Requests

Staff can initiate multiple numbers of requests for the same title through one simple step, which allows libraries to support services such as book clubs and study groups with minimal staff involvement.

Circulation-Interlibrary Loan Link (CILL)

SHAREit can be embedded into VERSO in a relationship called Circulation-Interlibrary Loan Link (CILL). Thus, staff and users can search, place and process requests all in a single interface.

Clean, Intuitive Discovery Interface

Unique clustered displays group multiple formats under appealing jacket art, making it easy for the user to find and request the title and format they want. In addition, customizable interfaces make it easy to design home pages, forms and more, specific to your library's brand.

NO LIMITS

Unique to SHAREit, the Inter-System Sharing Initiative (ISSI) connects the state and regional consortia that use SHAREit, giving participating libraries access to materials unavailable from other sources.

MARCIT

MARCit can be purchased alone or bundled with SHAREit.

Expand your library's ILL reach with ISSI access

For libraries seeking cost-effective ILL solutions outside traditional shared resource systems, ISSI and Standalone SHAREit can help libraries expand the reach of their patrons.

With ISSI, you can easily borrow and lend beyond local, state or provincial networks without added transaction fees to deliver broader access, faster fulfillment, and greater value, resulting in:

- **Enhanced Patron Satisfaction:** By offering more materials, faster, for a superior user experience.
- **Improved Operational Efficiency:** Reduced administrative overhead with easy opt-in and opt-out, customizable participation controlled by system and library administrators, and streamlined workflows.
- **Strengthened Community Impact:** Easily support educational and cultural initiatives with access to diverse collections.

Enjoy dynamic participation options and higher fulfillment rates, while providing patrons with expanded collection access.

Combined with SHAREit's smart multi-lender list functionality and simplified set-up options, ISSI interconnectivity ensures optimal request fulfillment every day.

MARCit Simplified Cataloging Workflows

MARCit is a source of high-quality Machine Readable Cataloging (MARC) records updated weekly with new records from the Library of Congress and other verified sources. Libraries can search, download and import high-quality MARC records, individually or batched, into their library catalogs. Copies of the related authority records are available for download if desired. Modifications can then be performed to the record according to the library's local policies. The bibliographic record is then added to the download list.

MARCit's flexible search interface allows the cataloger to search an unlimited number of databases on the search screen simultaneously and select a record from any of the result sets returned. A brief citation display for each result set assists in the choice of record.

Multi-Lender Lists

The Multi-Lender List functionality empowers libraries to create sophisticated, customized lender groups that align with their specific operational needs. Libraries can establish multiple prioritized lending pools, such as dedicated courier networks, regional or specialized collection partners, with complete control over routing logic.

Flexible list management features include:

- Ordered vs. randomized routing for balanced load distribution.
- Blocked lender management to keep specific institutions off lender lists.
- Blocked lender management to prevent problematic institutions from automatic inclusion.

This advanced configuration capability ensures optimal request fulfillment while maintaining local autonomy over lending relationships and operational preferences.

WHAT IS NCIP

NCIP (NISO Circulation Interchange Protocol) is a technical standard that enables a library's circulation system to interact with one or more other circulation, resource-sharing or self-service systems.

NCIP SAVINGS CALCULATOR

Access our Library NCIP Savings Calculator.

NISO CIRCULATION INTERCHANGE PROTOCOL

NCIP and the NCIP Savings Calculator

The NCIP Savings Calculator permits librarians at the state or local level to estimate the number of staff hours and thus staff costs, one or more libraries can save when implementing the NISO Circulation Interchange Protocol (NCIP) between the resource sharing system and one or more local circulation systems. Figures are from an internal Soutron study and are based on this Staff Cost Savings article.

A typical, manual, borrowing workflow may include 22 or more steps. With NCIP, the number of borrowing steps is reduced by 50 percent to just 11 steps. On the lending side, the traditional manual workflow of 14 steps is reduced to 8 steps when using NCIP, or 42% fewer steps. The detailed workflow comparison with and without NCIP is available on the NISO ISQ website.

The specific steps each ILL staff member performs may vary depending on local policies and workflow. However, this workflow reflects a typical borrowing and lending transaction.

Staff Cost Savings

Implementing NCIP saves significant staff time both for the individual local library and aggregated at the state-wide or consortia level. The saved staff time can be directly translated into cost savings for staff who would be freed to perform other library tasks. User satisfaction is increased because libraries are obtaining needed items more quickly as a result of more efficient and less labor-intensive workflow.

The quantified aggregated savings can be used to validate a substantial return on investment from the purchase and implementation of the NCIP-compliant resource sharing system.

Is SHAREit 508 compliant for accessibility?

Soutron is committed to providing state-of-the-art technology solutions that are accessible for our customers as well as their community of users. We are continually improving the user experience by applying all relevant accessibility standards to our library management and resource-sharing software.

Conformance

Soutron strives to embed accessibility throughout our products using WCAG 2.2 guidelines that ensure compliance with Section 508. The WCAG outlines three levels of conformance: level A, level AA and level AAA. All patron-facing pages are no less than Level AA compliant with many at Level AAA compliance. A-G's current conformance to WCAG guidelines are detailed on our VPAT documentation statement located at the bottom of this section.

Soutron is dedicated to developing our software adhering to the accepted guidelines and standards for accessibility and usability, however, there may be areas within our software and website that aren't fully compliant. We continue to refine our policies and procedures to ensure compliance with WCAG 2.0 and the revised Section 508.

Soutron SHAREit VERSO Accessibility Statement

SHAREit: main features

Request Management

- Request Manager with borrowing and lending status lists, from Pending through Check In.
- Batch status updates and barcode processing.

Patron Requesting

- Patron-initiated requests, mediated or unmediated, set by each library.
- Multi-copy requests for book clubs and study groups.
- Shipping labels and book straps.
- Awaiting Approval queue to edit, reroute or cancel requests.
- Request limits by patron category.
- Patron eligibility checks against the ILS with SIP2 or NCIP.
- Pickup location choice on the request form.

Lender Lists & Routing

- Preferred Lender List set by each library.
- System Wide Lender List maintained by administrators.
- Blocked lender list.
- Ordered or randomized routing.
- Automatic move to the next lender, with a configurable response time.

Discovery & Search

- Federated search of the union catalog and live Z39.50 catalogs.
- Merged, clustered or ungrouped results.
- List or gallery views with configurable facets.
- Scoping by region, consortium or library type.
- Live shelf status from Z39.50 catalogs.

ISSI Network

- Connects the state and regional systems that use SHAREit.
- Almost 1,000 participating libraries (2026).
- No added cost to join.
- Easy opt-in and opt-out, with participation set by system and library administrators.
- Automatic or manual sending of unfilled requests to ISSI lenders.

Integrations & Standards

- NCIP integration that automates ILS circulation actions.
- SIP2 patron authentication.
- Z39.50 catalog searching.
- ISO 10160/10161 with ILLiad and OCLC WorldShare.
- ISO 18626 integration for request transfer.

Document Delivery & Copyright

- Non-returnable copy requests for articles and chapters.
- Electronic delivery with lender-set download limits and expiry.
- Copyright confirmation on copy requests.
- CONTU copyright tracking reports.

Reporting & Statistics

- Borrowing, lending, fill rate and net activity reports.
- Request and lender response records.
- Export to PDF, Excel or CSV.
- Top Requested Titles and Searches with Zero Results.
- Reports by library, consortium or library type, with saved favorites.

Administration & Configuration

- Participant records for lending policies, schedules and pickup locations.
- System-wide settings with local library options.
- Holiday and closure handling that deflects requests automatically.
- Permissions set per user.

Notices & Communication

- Email notices by request status, with customizable text.
- Borrower, lender and patron notes with unreviewed note alerts.
- Patron request tracking in Your Account.
- Notices to multiple staff recipients.