Soutron Accessibility Conformance Report

WCAG Edition

Name of Products: SHAREit, VERSO, RESEARCHit

Report Date: 04/2025, based on VPAT® Version 2

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.2	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Notes: Soutron strives to embed accessibility throughout our products using WCAG 2.2 guidelines that ensure compliance with section 508. The WCAG outlines three levels of conformance: level A, level AA, and level AAA. All patron-facing pages are no less than Level AA compliant with many at Level AAA compliance. Soutron is dedicated to developing our software adhering to the accepted guidelines and standards for accessibility and usability. We continue to refine our policies and procedures to ensure compliance with WCAG 2.2 and the revised Section 508.

Evaluation Methods Used:

- JAWS screen reader
- NVDA screen reader
- Dragon Speech Recognition (implementation in process)
- WAVE (Online Web Accessibility Evaluation) Tool: Evaluates pages and identifies accessibility issues based on Web Content Accessibility Guidelines (WCAG)
- ANDI (Accessible Name and Description Inspector) Testing Tool: This tool performs testing to detect accessibility issues per page.
- WCAG contrast color-checker tool

The tools utilized for development include:

- Google's Material Design System – Helps teams build high-quality digital experiences for Android, iOS, Flutter, and the web. They define best practices for addressing accessibility.
- Angular Material – Supports building beautiful, usable applications. The components we use already have accessibility built in.

- **Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: N/A Electronic Docs: N/A Software: N/A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable
1.2.2 Captions (Prerecorded) (Level A)	Web: N/A Electronic Docs: N/A Software: N/A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: N/A Electronic Docs: N/A Software: N/A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable
1.3.1 Info and Relationships (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
1.3.2 Meaningful Sequence (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
1.3.3 Sensory Characteristics (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
1.4.1 Use of Color (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
1.4.2 Audio Control (Level A)	Web: N/A Electronic Docs: N/A Software: N/A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.1.2 No Keyboard Trap (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.2.1 Timing Adjustable (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.2.2 Pause, Stop, Hide (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.3.1 Three Flashes or Below Threshold (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.4.1 Bypass Blocks (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.4.2 Page Titled (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.4.4 Link Purpose (In Context) (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.5.3 Label in Name (Level A 2.1 and 2.2)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Web: A Electronic Docs: N/A Software: A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable
3.1.1 Language of Page (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
3.2.1 On Focus (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
3.2.2 On Input (Level A)	Web: A	Web: Supports

Criteria	Conformance Level	Remarks and Explanations
	Electronic Docs: A Software: A	Electronic Docs: Supports Software: Supports
3.2.6 Consistent Help (Level A 2.2 only)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
3.3.1 Error Identification (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
3.3.2 Labels or Instructions (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
3.3.7 Redundant Entry (Level A 2.2 only)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	N/A	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Web: A Electronic Docs: A Software: A	Web: Supports Electronic Docs: Supports Software: Supports

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: N/A Electronic Docs: N/A Software: N/A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: N/A Electronic Docs: N/A Software: N/A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable
1.3.4 Orientation (Level AA 2.1 and 2.2)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
1.4.3 Contrast (Minimum) (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
1.4.4 Resize text (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
1.4.5 Images of Text (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
1.4.10 Reflow (Level AA 2.1 and 2.2)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Web: AA Electronic Docs: AA Software: AA	Web: Planned Electronic Docs: Supports Software: Planned
2.4.5 Multiple Ways (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
2.4.6 Headings and Labels (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
2.4.7 Focus Visible (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: N/A Electronic Docs: N/A Software: N/A	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
3.1.2 Language of Parts (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
3.2.3 Consistent Navigation (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
3.2.4 Consistent Identification (Level AA)	Web: AA Electronic Docs: AA	Web: Supports Electronic Docs: Supports

Criteria	Conformance Level	Remarks and Explanations
	Software: AA	Software: Supports
3.3.3 Error Suggestion (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Web: AA Electronic Docs: AA Software: AA	Web: Supports Electronic Docs: Supports Software: Supports
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Web: AA Electronic Docs: AA Software: AA	Web: Partially Supports (In process) Electronic Docs: Supports Software: Supports

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Web: N/A	Web: Not Evaluated
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Web: N/A	Web: Not Evaluated
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Web: N/A	Web: Not Evaluated
1.2.9 Audio-only (Live) (Level AAA)	Web: N/A	Web: Not Evaluated
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Web: N/A	Web: Not Evaluated
1.4.6 Contrast (Enhanced) (Level AAA)	Web: AAA	Web: Supports
1.4.7 Low or No Background Audio (Level AAA)	Web: N/A	Web: Not Evaluated
1.4.8 Visual Presentation (Level AAA)	Web: AAA	Web: Supports
1.4.9 Images of Text (No Exception) (Level AAA)	Web: AAA	Web: Partially supports – Hover labels are utilized in the system for images rather than having them next to the image.

Criteria	Conformance Level	Remarks and Explanations
2.1.3 Keyboard (No Exception) (Level AAA)	Web: AAA	Web: Supports
2.2.3 No Timing (Level AAA)	Web: AAA	Web: Supports - the only timing that is active within the patron interface is auto logout due to inactivity. At 10 minutes the patron will receive a warning and count down and do have the ability to continue their session.
2.2.4 Interruptions (Level AAA)	Web: AAA	Web: Supports
2.2.5 Re-authenticating (Level AAA)	Web: AAA	Web: Partially Supports – The system saves search history. If user is on an action page such as place hold, the system will not retain that information upon re-authenticating.
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Web: AAA	Web: Supports
2.3.2 Three Flashes (Level AAA)	Web: AAA	Web: Supports
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Web: AAA	Web: Supports
2.4.8 Location (Level AAA)	Web: Not supported	Planned
2.4.9 Link Purpose (Link Only) (Level AAA)	Web: AAA	Web: Supports
2.4.10 Section Headings (Level AAA)	Web: AAA	Web: Supports
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Web: AAA	Web: Supports
2.4.13 Focus Appearance (Level AAA 2.2 only)	Web: AAA	Web: Supports
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Web: Not supported	N/A
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Web: AAA	Web: Supports
3.1.3 Unusual Words (Level AAA)	Web: N/A	Web: Not Evaluated
3.1.4 Abbreviations (Level AAA)	Web: N/A	Web: Not Evaluated
3.1.5 Reading Level (Level AAA)	Web: N/A	Web: Not Evaluated
3.1.6 Pronunciation (Level AAA)	Web: N/A	Web: Not Evaluated
3.2.5 Change on Request (Level AAA)	Web: AAA	Web: Supports
3.3.5 Help (Level AAA)	Web: AAA	Web: Supports
3.3.6 Error Prevention (All) (Level AAA)	Web: AAA	Web: Supports
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Web: AAA	Web: Supports

Additional remarks and explanations

Soutron continually strives to make our system accessible “out-of-the-box” and is engaged in ongoing accessibility testing (and when necessary, reparation). Since our pages are generated dynamically and can differ based on large number of factors such as user preferences, system setup, browser, choice of assistive technology etc., it is not feasible for Soutron to test every page under every possible condition. For best results, we recommend using Firefox web browser with Windows OS. If any page is found to be inaccessible despite our efforts, Soutron investigates—and when necessary, repairs—any reported accessibility issues as soon as possible.